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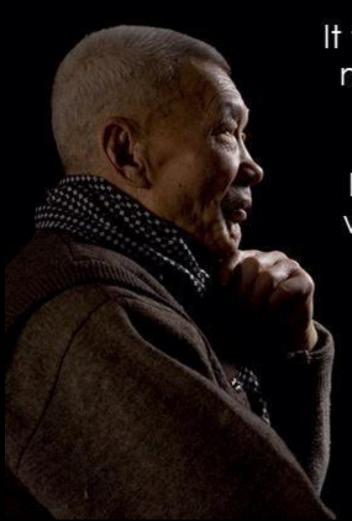
7 Layoffs In 7 Days

Lessons Learned



Claudius Mbemba CTO, Spritz ambembaships





It takes a wise man to learn from his mistakes, but an even wiser man to learn from others.

zen proverb

Some background...

Neu direction: Seattle startup pivots to become Spritz, a tech platform to better aid housecleaners

BY KURT SCHLOSSER on March 17, 2022 at 8:42 am









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Kwame Boler, left, and Claudius Mbemba, co-founders of Neu and now Spritz. (Neu File Photos)











Background
Microsoft
Expedia
CarRentals

Layoff Exp
2017/2018
From 150 persons to 60
engs
Impacted Domestic &
International team



Background

Microsoft Several Startups Cisco Acquisition

Layoff Exp

Twice

(1) Flip phones company, 500 to 250 persons

(2) Startup that ran out of money



Background
Consumer internet & SAAS
Took company public in '92

Layoff Exp ???



Background

Working in tech since '94
Public/Startups/ PE Companies
Active consultant/advisor for
CTO/CPOs

Layoff Exp

Laid off 100 / 500

employees

Due to

pivots/consolidations

Executed in about 2 weeks



Background
Apple
Berkeley Systems
Financial Services

Layoff Exp
Laid off 50 of 150 engineers
Experienced back to back
layoffs



Background
Startups
OG Virtual world, MMO
Game
Audible
GM of Ecom company

Experience w/ multiple layoffs
(1)Laid off 1/3rd of company
(2)40% of company was given notice

"Never take major staff action on a Friday"



"Don't burn bridges"



"Layoffs are as much for those staying as for those leaving"



"Don't take it personally"

TAKING THINGS PERSONALLY



"Be on the same page"



"Get ahead of the story"



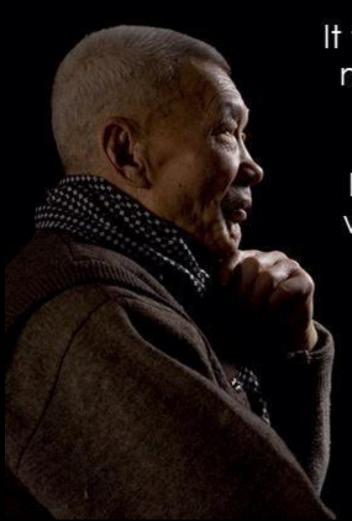
"Cut deep enough so you only have to cut once"





Takeaways...

- Never take major staff action on a Friday
- Don't burn bridges, build them
- As much for those staying
- Don't take it personally
- Be on the same page
- Get ahead of the story
- Cut deep enough, so you only have to cut once



It takes a wise man to learn from his mistakes, but an even wiser man to learn from others.

zen proverb

Thank You!

LinkedIn:

linkedin.com/in/mbembac

Slides:

claudiusmbemba.com/slides/7-layoffs-in-7-days

Questions?

All images pulled from google images*